


Open Banking x Open Banking - Natwest x Search Results x BBC - Home x +

consent.natwest.com/consent-capture/redirecting

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**NatWest** Secure



Your access has been extended.

We're returning you to **QuickFile Accounting Software**.

If you aren't automatically redirected, you can now return to QuickFile Accounting Software.

 We haven't saved your login details.

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13:58 26/11/2020


Natwest Bank Feed? - support - x +

community.quickfile.co.uk/t/natwest-bank-feed/10407/12


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**Natwest Bank Feed?** support

Solution    Reply

 **GFMatthew** Support Team 10m

Hi [@HarefieldsCider](#)

  
HarefieldsCider:  
What I have also noticed is the extension drop down menu is also corrupted. See top right, No Natwest, favicon.  
QF Extension Plug in corruption menu. Delete...pdf (57.4 KB)

This is the extension that [@Lurch](#) referred to. We no longer support this unfortunately, so you need to use Open Banking as [@GFBeth](#) mentioned.

I am a little confused however by your original post (which I think has tripped both Lurch and Beth up too), which seems to suggest you are using Open Banking which isn't related to the plugin? Were you using the two together?



If during the connecting process, NatWest isn't asking you for any login details, or prompting you to select any bank accounts, this is an issue on NatWest's side, which is unfortunately outside of our control (for security). As far as I am aware, when you try to connect, the bank will always request a username and password, and generally some form of multi-factor authentication too (like a code from a text message), but again, this is controlled by NatWest.

If you can confirm if this is Open Banking that you're experiencing the issue with, and let us know of any errors you're seeing (if any), we can certainly try to assist you further.

Nov 25

12 / 14 Nov 25

1m ago

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