

Open Banking - NatWest

consent.natwest.com/consent-capture/access

**NatWest** Secure

### Select accounts

Please choose the account(s) you would like to share with QuickFile Accounting Software. They will have access to your information until 24 Feb 2021.

[What will I be sharing?](#)

1 account selected [Clear all](#) Balances last updated 12:48 UK Time

**HAREFIELDS CRAFT CID**  
60-20-34 41143868

**£2204.29**

Overdraft Limit: £1500.00

Account balance: £2216.29  
(Not including pending transactions)

**Account Selected**

Can't see your account?  
We've displayed only the relevant account types that you can add.

[Confirm access for 1 account](#) [Cancel](#)

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Natwest Bank Feed? - support

community.quickfile.co.uk/1/natwest-bank-feed/38407/12

**Natwest Bank Feed?** support

[Solution](#) [Reply](#)

**GFMatthew** Support Team 17m

Hi [@HarefieldsCider](#)

**HarefieldsCider**

What I have also noticed is the extension drop down menu is also corrupted. See top right, No Natwest, favicon

QF Extension Plug in corruption menu. Delete...pdf (57.4 KB)

This is the extension that [@Lurch](#) referred to. We no longer support this unfortunately, so you need to use Open Banking as [@GFBeth](#) mentioned.

I am a little confused however by your original post (which I think has tripped both Lurch and Beth up too), which seems to suggest you are using Open Banking which isn't related to the plugin? Were you using the two together?

If during the connecting process, NatWest isn't asking you for any login details, or prompting you to select any bank accounts, this is an issue on NatWest's side, which is unfortunately outside of our control (for security). As far as I am aware, when you try to connect, the bank will always request a username and password, and generally some form of multi-factor authentication too (like a code from a text message), but again, this is controlled by NatWest.

If you can confirm if this is Open Banking that you're experiencing the issue with, and let us know of any error(s) you're seeing (if any), we can certainly try to assist you further.

12:48 26/11/2020